



# YAKIMA HEALTH DISTRICT

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Prevention is our business

# Mission Statement

In partnership with the people of Yakima County, the Yakima Health District provides prevention, education, and disease control services to promote, protect, and enhance the health and safety of all.

## Agency Goals

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**DELIVER MANDATED SERVICES**

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**DEVELOP A NETWORK OF  
COMMUNITY PARTNERS INVESTED  
IN IMPROVING PUBLIC HEALTH**

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**INCREASE THE EFFECTIVENESS  
AND EFFICIENCY OF DISTRICT  
SERVICES**

The background image shows a close-up of a desk with a calculator on the left, a stack of papers in the center, and an invoice on top of the papers. The invoice has the word 'VOICE' printed vertically. The text 'Accounting 2018 Achievements' is overlaid in large yellow font on the left side of the image.

# Accounting 2018 Achievements

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## IMPLEMENTED NEW POINT-OF-SALE SYSTEM

- New system provides well rounded services that supports the efficiency of the agency.

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## YEAR-END FINANCIALS COMPLETED

- YHD accounting team completed year end financials without the help of contracted services, saving the public \$5K in outside CPA fees.

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## ASSET MANAGEMENT

- Maintaining and tracking assets assures the public that the items purchased with their funds is actively being managed.

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## RECORD KEEPING

- Updated old, incomplete and irrelevant files. Maintaining proper record management ensures a timely process when public requests are made.
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# WHAT'S IN STORE FOR 2019

## IMPLEMENT GASB 75

Implementation of GASB 75 for involves Other Post-Employment Benefits.

## INTERNAL IMPROVEMENT

Accela needs additional internal controls to allow for efficient financial transactions regarding case receipting and permit management.





# Administration 2018 Achievements

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## COMMUNICATIONS PIO MANAGEMENT AND PLANNING

- Expanded and developed YHD branding, awareness, and increased public health partnerships through social media, news releases, media interviews, and web management.

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## STRATEGIC PLANNING AND OPERATIONAL EFFICIENCIES

- Implementation of Greetly kiosks, VitalChek and online applications . Birth and Death Certificate issuance 18,064. Food Worker Card issuance 12,373.
- System improvements to improve efficiency in front lobby. increasing operational efficiencies allows for an effective process for guests requesting services from YHD.

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## SYSTEMS & OPERATIONS MANAGEMENT

- Identification of system and functionality improvements in Accela , Cayenta and centralized online POS.
  - Implementation of suggested improvements creates effective communication agency wide and a functioning smooth process for customers.
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# WHAT'S IN STORE FOR 2019

## SYSTEM IMPROVEMENTS

Continue to improve Vital Records, front desk, online, conferences, and overall customer experience at the agency through continued development and additional implementation of technological improvements.

## MESSAGING TOOLS

Create specific multilingual and multicultural messaging strategies to enhance the Yakima Health District brand.

The Manager of Administrative Services-PIO, Local Emergency Response Coordinator, Community Health Specialist and Subject Material Experts will collaborate to advance specific emergency and campaign messaging.





# Disease Control 2018 Achievements

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## SYRINGE SERVICE PROGRAM (SSP)

- Expansion of 1 hour per week. Prevented 248,881 syringes from being on the streets, 4,499 clients interactions, Implemented HIV/Hepatitis C testing and addiction treatment resources.
- In December 2018 tested 19 people for Hepatitis C. 10 positive cases. 8 linked to care.
- 225 Naloxone kits distributed with 63 overdose reversals reported.

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## HIV LATINX PROJECT

- New funding aims to increase HIV testing in people at high risk for HIV.
- Several hundred tested, 13 linked to additional services for HIV prevention.
- HIV rates have decreased in 2018 to 9 new cases compared to 27 in 2017.

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## PROVIDER RESOURCE

- Partnership with Tacoma Pierce County to Implement Provider Resource Webpage.
- Decreases spread of disease to public by allowing prompt access to testing, treatment and isolation guidelines to providers

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## TB INVESTIGATIONS

- Decrease in TB activity with 5 active contagious cases compared to the average of 8.
  - 42 non-contagious TB cases were identified.
  - Partnered with King County to educate providers in multiple states on treatment of TB.
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# WHAT'S IN STORE FOR 2019

## EXPANSION OF SSP SERVICES

With increased drug use and overdose related deaths, YHD will plan to continue expanding SSP services in Yakima County.

## CHILD DEATH REVIEW

YHD will participate in the Child Advocacy Center and Multi-Disciplinary Team to help prevent harm and death of children in Yakima County.





# Environmental Health 2018 Achievements

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## HELP DESK

- Streamlined new help desk program that allows inspectors to have more time in the field conducting registered sanitarian related tasks to reduce wait time for community applicants.

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## ONSITE INSPECTION

- Held stakeholder workshop to gain input and educate installers and designers regarding a new requirement for as-built drawing submittals.
- New process saves inspectors time and assists in gaining details necessary to conduct efficient and effective final inspections.

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## SPECIAL PROCESS

- EH hosted a workshop on special food processing in Hispanic retail markets.
- This workshop resulted in allowing the processing and storage of chorizo and other processed meats sold in Hispanic markets, to comply with WA food code.

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## YAKIMA COUNTY BUILDING AND PLANNING

- Initiated program for EH staff to meet and observe Yakima County building and planning department staff. This builds on the partnership between divisions to better serve the Yakima County residents as they proceed through shared permitting requirements.
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# WHAT'S IN STORE FOR 2019

## MOBILE INSPECTIONS

Development of Mobile Inspection Process. By developing a mobile inspection process we can decrease the wait time for field inspectors.

## EH POLICIES

Develop, review and implement written policies for all EH program services to provide consistent and repeatable services to all customers.





# Public Health Partnerships 2018 Achievements

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## BCCHP EXPANSION

- In 2018, BCCHP nearly doubled [1,132] the enrollment of men and women compared to 2017 [609]. BCCHP detected cancer in 9 women and transitioned them all into care.
- YHD received an additional \$260,000 for BCCHP, increasing our program budget by nearly 40%.
- DOH is allowing YHD to pilot hypertension screening services for BCCHP eligible women.

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## IMMUNIZATION

- YHD worked with 3 school districts to promote flu immunization messaging to 17,000 students and their families.
- YHD helped to coordinated 2 flu clinics at school events which got 73 students vaccinated.

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## DEVELOPMENTAL DISABILITIES EXPANSION

- Expansion of the DD team allowed us to reach out to 150 families.
- Partnered with Educational School District 105, the Developmental Disabilities Administration and the Division of Vocational Rehabilitation to host a meeting for thirty people to help plan for their child's transition from school to work.

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## SAFE YAKIMA VALLEY

- Partnered with Safe Yakima Valley to embark on an initiative to increase access to proper medication disposal.
- Placed 4 take back boxes across Yakima County and disposed of over 50 pounds of medications.
- Strengthened partnership with law enforcement, clinics and hospitals. Another 4 boxes are pending placement.





# WHAT'S IN STORE FOR 2019

## FLU IMMUNIZATION INITIATIVE

Collaborate with ESD 105 and local schools to host flu clinics in Yakima County to triple the number of individuals who receive a flu shot.

## INCREASE TRANSITION SERVICES

Work in partnership to host two large Transition School conferences for educators and families in Yakima and the Lower Valley.