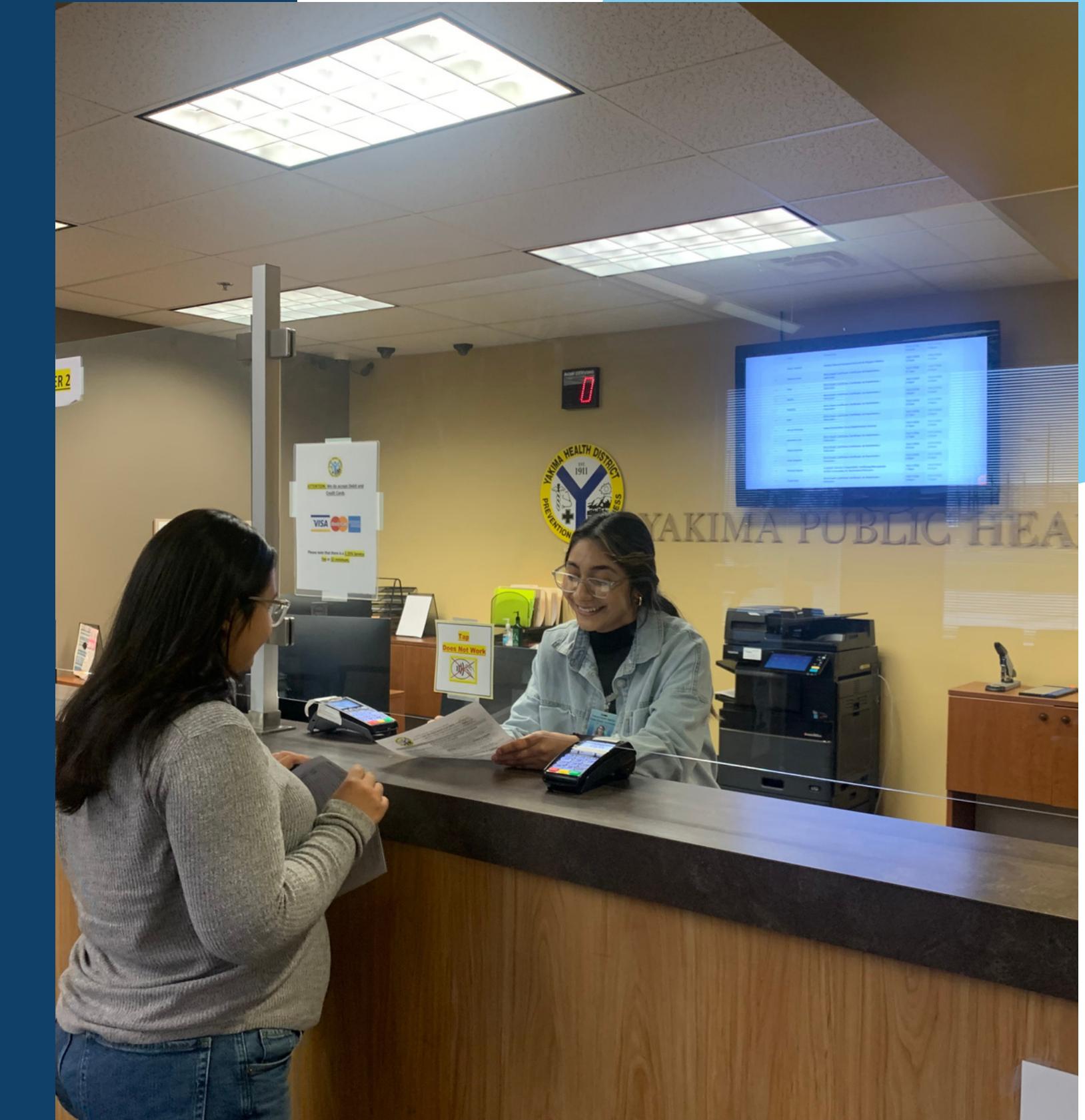


October 2022 Board of Health Spotlight

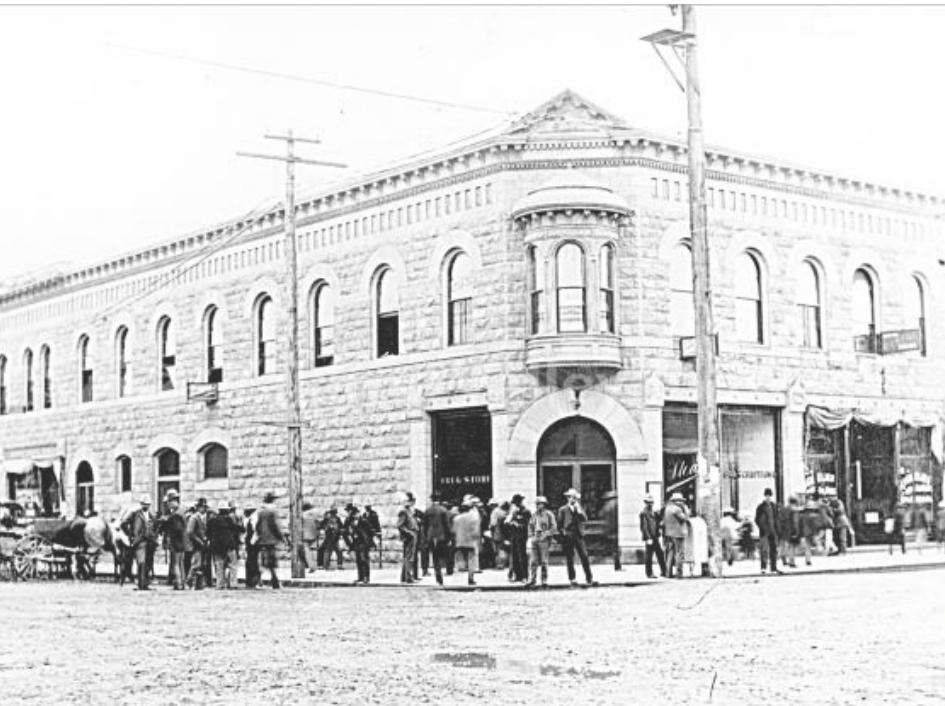
Front Desk Essential Services



What makes the front desk so essential?



Over 100 Years of Service



Birth, Death, and Other Records

- Issue birth and death certificates
- Assistance with corrections and amendments
- Approve burial permits
- Process records requests for immunizations, TB, and STDs



Resource Room



Food Handler Card Training and Certification



Washington State Food Worker Course

Translate ▾

Do it Right, Serve it Safe!

A training program on food safety developed by [Tacoma-Pierce County Health Department](#)

Choose a language to start the course

English

ភាសាខ្មែរ

粵語

한국어

普通话

Русский

Tiếng Việt

Español

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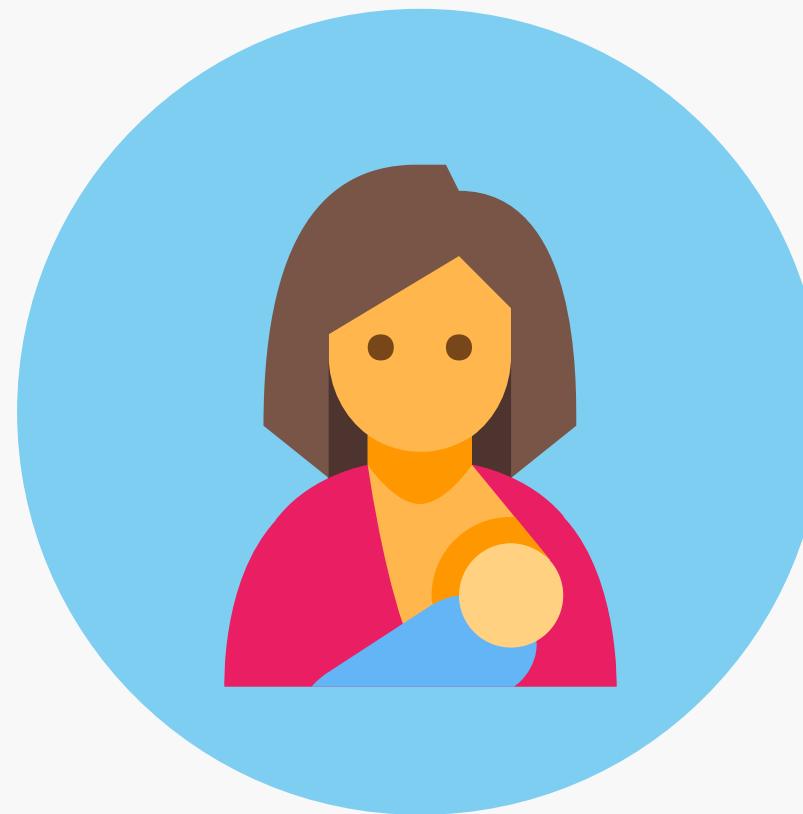
ไทย

ਪੰਜਾਬੀ

عربی

Tagalog

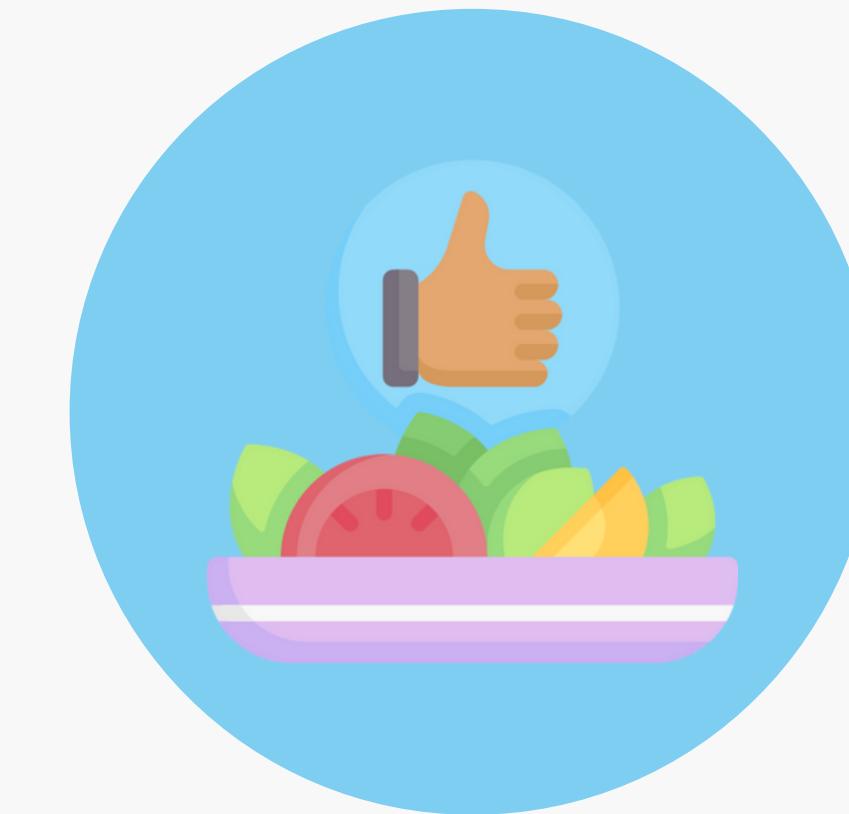
Services Provided in 2021



6,620 birth Certificates



9,093 death certificates



14,200 food handler cards

Environmental Health Help Desk

- Implemented in 2017
- Few LHJs with an EH Help Desk
- Provides technical assistance to community members in need of EH services



EH Services: Then and Now

- **Then**
 - EH Specialists responsible for managing walk-ins in addition to their workload
- **Now**
 - EH Help Desk covers walk-ins, correspondence, application intake, and more.



Team

- **Vital Records**
 - 3 Office Technicians, all Deputy Registrars
- **EH Help Desk**
 - 1 Public Health Specialist



COVID-19 Pandemic (2020)

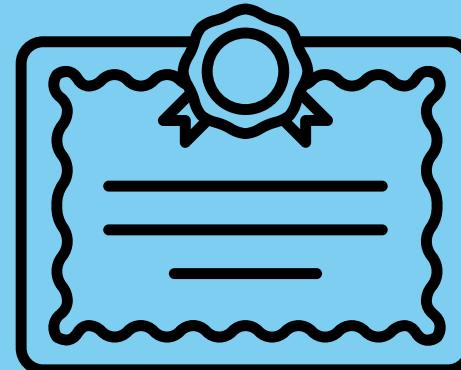
During the pandemic, the front desk remained opened and staff devised creative strategies to maintain the health and safety of the public .



Strategic Goals

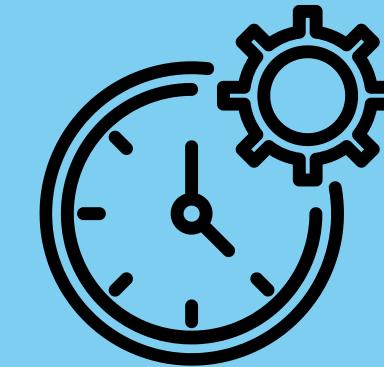
1

Deliver mandated services



2

Increase the effectiveness and efficiency of district services



Questions?