



Tuesday, January 28, 2025

## Mental Health Sales Tax 2025

### Quarterly Report

<b>Employee Name</b>	Suzi Carpino
<b>Email</b>	suzi.carpino@gmail.com
<b>Phone Number</b>	(509) 305-4383
<b>Position Title</b>	Chief Operations Manager
<b>Quarter Report</b>	Quarter 4 (October to December - DUE by January 31st)

#### **Total Number of Clients (both duplicated/unduplicated number):**

87 unduplicated clients.

#### **Narrative Summary Detailing Program Success:**

Camp hope is currently providing direct referrals to community resource providers. Providing on Site Connections to residents that have a mental health diagnosis or are in need of a mental health evaluation. On site connection for social services and health insurance for services.

Outreach success include weekly connection and networking with individuals that are considering seeking resources through Behavioral Health Services (BHS). Building a trusting rapport with individuals in order to make the transition into BHS/Chemical dependency services easier and understanding how the process works.

#### **Encountered Barriers:**

Some challenges that still exist are when a resident leaves the program before direct contact is made with the service provider has a chance to meet with the individual for services. Sometimes being absent for any length of time the client is dropped from services and the process must start from the beginning, which is very discouraging and can be frustrating.

Occasionally there are times when a client will need to wait a long period of time before they can get an appointment with mental health services. Drug use still is a barrier as well. Co-occurring programs are sometimes very difficult to get refer to.

#### **Significant Changes to the Program:**

Case management is currently working with housing and employment programs to connect individuals services.

Mental Health Professional (MHP) available on site 1 day a week to see individuals that have been referred by their case manager for medical, and mental health care.

Medication refills or prescriptions are available through the medical provider on site.

On site BHS and drug and alcohol services are also available weekly/

Individual case planning and referral to outside treatment services are available.

#### **Submission of current staffing model (Including vacant positions)**

Staff modeling will include individual case management and staffing with BHS provider to ensure adequate follow up and service planning in order for consistent follow up and follow through. Assisting with getting residents to the BHS appointments and keeping accurate notes and behavior history for the MHP working with this individual.

Staff will continue to build direct connection and a trusting rapport with our residents with BHS diagnosis to ensure a successful outcomes.

Currently there are no vacant positions