

# Kelly Sales

kelly.sales@comphc.org

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Employee Name Kelly Sales

Email [kelly.sales@comphc.org](mailto:kelly.sales@comphc.org)

Phone Number (509) 317-2717

Position Title Grant Accountant

Quarter Report Quarter 1 (January to March '25 - DUE by April 14th, 2025)

Select Contract Submitting Report for: Mental Health Sales Tax (MHST)

Contract Number: CH-SC-MHST-2025 Agmt # 140-2025

Confirming that none of the information you share includes client-identifying details. Names, dates of birth, and Social Security numbers are all protected information and should not be submitted to this portal.

Yes, I confirm.

Total Number of Clients (both duplicated/unduplicated number):

Total Clients: 208  
Unduplicated: 132

A total of 1,145 total services were provided with a frequency of contacts averaging out to 9 contacts per client.

Narrative Summary Detailing Program Success:

The program is going well overall. Our Specialty Court Liaison, Alexa Torres, is doing very well balancing her court duties with her supervisory role. Between Alexa and our Case Manager, there is consistent representation and participation in both Mental Health Court and Drug Court. Our court clients are typically getting appropriately funneled to our designated treatment provider for this contract, ensuring consistent care and reporting back to the court on progress. In March, Alexa was included and selected as part of

presentation for an upcoming Diversion and Deflection Summit which will be taking place in May.

**Success Story from Mental Health Court:**

Prior to beginning Cognitive Processing Therapy (CPT), when asked how the client would view himself? He would routinely remark statements akin to "I'm forever damaged", "will never accomplish anything", and "f\*\*\*\* up". In congruence with trauma and self-perception, the client noted using substance and dissociation to "escape into my safe place". However, over the course of 12 sessions, he was able to view events from an objective perspective, garner confidence, increase self-esteem, and most importantly as noted by the client "no longer having to go into my happy place to escape my reality". At the conclusion of CPT, the client expressed "feeling positive about my future" and further motivated to complete Mental Health Court obligations.

**Success Story from Drug Court:**

One of the clients struggled during Phase 1 to Phase 3 of Drug Court, he struggled with keeping appointments and then when he found employment the work schedule exacerbated his ability to keep track of appointments and participate in his recovery groups at MERIT. The client met with Specialty Court Case Manager Danielle on several occasions to assist with sleep hygiene, assisting with how to write his appointments on his calendar, assisting with organizing his time efficiently to create space for homework, rest and sober support meetings. He was eventually put on termination notice and asked to find new employment that would work better with his Drug Court schedule. Danielle performed weekly check ins for extra support during the 4 weeks of termination notice. The client was able to find new employment, new housing and was successfully able to continue on with Drug Court and was not terminated from the program. Today the client has had no sanctions since termination notice, he has started YVC for his GED, he is the house manager at a sober living house and he is managing his schedule with total success.

**Encountered Barriers:**

Barriers with the program have been minimal and we continue to work with our other court partners to navigate any challenges and address any issues as they arise.

**Significant Changes to the Program:**

There have been no significant changes to the program and staffing has remained stable.

**Submission of current staffing model (Including vacant positions)**

n/a